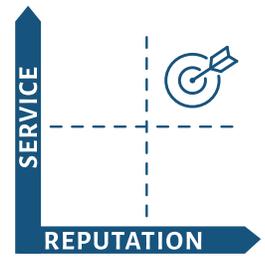


Deliver an impeccable customer experience every time.



Callcap's solutions give your practice a competitive edge.



Find out exactly what your customers think about your practice.

Call recordings give you the opportunity to listen to and review your first point of contact with your customers, so you can improve your reputation and service, train your employees, and protect yourself from liabilities.



Ensure excellent employee performance.

Get real-time gains by tracking how your front desk employees and receptionists treat your customers—even when you're not there to see for yourself. Use your smartphone or tablet to keep up with our real-time dashboard, which lets you know what is happening with each and every call we process. Then, report those numbers to your team, so everyone's on the same page.



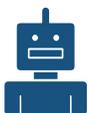
Customize our solutions to fit your needs.

Your business is unique, and we respect that, which is why our call scoring process is dynamic and tailored to fit what's most important to you.



Manage your brand and first-class reputation.

Catch problems before customers go online and write angry reviews, and manage your first-class reputation with our post-service follow-up survey system.



Rule out robocalls.

Our system blocks robocalls, so your front line won't waste time answering calls that aren't from real opportunities.



Receive around-the-clock customer support.

You run a 24/7 business, and anything can happen at any time, day or night (including holidays!). That's why we run a responsive, 24-hour customer support unit, so a Callcap on-call staff member will always be there to help you.



Make sure your offices are staying compliant.

If your offices take credit card information over the phone, you must make sure they're compliant with PCI-DSS regulations. Our PCI compliance solutions help you protect your customers, your company, and your reputation by preventing credit card numbers from getting into the wrong hands.



Be prepared with disaster recovery.

Never miss a potential guest's call because of severe weather or power outages. Our disaster recovery lets you re-route calls with the click of a mouse, so there's always someone to help a customer whenever the phone rings.



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