

You're there for your customers when their lives get challenging. Now, let us cover you.



Callcap's coverage helps you stay compliant and lead your competitive industry.



Conquer your competition.

Manage your company's reputation and handle issues before they run unchecked with quality reporting. Our system helps locate missed opportunities, so you can protect your brand.

We will alert you in near-real time (5-15 minutes) when an appointment or sale is not made, so you can call your customer back and win their business.



Stay PCI compliant.

Protect your customers' sensitive information with our best-in-the-industry PCI compliance solutions that automatically redact credit card numbers from recordings.



Ensure excellent employee performance.

With real-time analytics, you can quickly pinpoint underperformers before they stray too far. This ensures that every customer receives the highest level of care and opens the door for training opportunities.



Keep your insurance agents in line with scorecards.

Are your employees following their scripts and booking appointments? Callcap's scorecard system picks random calls for each agent. Then we send you the metrics, so your agents can't trick the system.



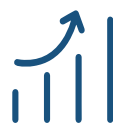
Access your analytics when you need them.

Our portal runs in real time, so your information is always accessible. With real-time reporting, you'll have your metrics instantly, so you can make on-the-fly decisions to further improve your business and drive revenue.



Limit your liability.

No more "he said, she said" or guessing games. Callcap's system gives you the facts, so you can hear exactly who said what between customers and employees.



Forecast trends in your business.

Get precise answers to the question, "What's going on with my phone calls?" Our analytics help you compare call volume by season, so you can see if you need to ramp up your marketing, hire more agents, and more.



Industry-leading responsiveness.

Got a question? Have a problem? We'll fix it any time. We're committed to doing everything we can to ensure our clients are satisfied with our products and services—24/7.



Rule out robocalls.

Don't let your agents waste time answering calls that aren't from real opportunities. Our system blocks robocalls, so your team can devote its time to work that results in ROI.



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