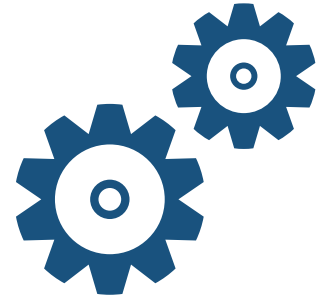


# Get the most profit out of your production.



Callcap's solutions are the tools you need to make sure your manufacturing company continues to grow.



## Ensure excellent employee performance.

Get real-time gains by tracking how your front desk employees and customer service reps treat your customers—even when you're not there to see for yourself. Use your smartphone or tablet to keep up with our real-time dashboard, which lets you know what is happening with each and every call we process. Then, report those numbers to your team so everyone's on the same page, and you can train agents to improve performance and boost saved calls and upsells.



## Conquer your competition.

Manage your company's reputation and handle issues before they run unchecked with quality reporting. Our system helps locate missed opportunities, so you can protect your brand. We will alert you in near-real time (5-15 minutes) when an appointment or sale is not made, so you can call your customer back and win their business.



## Stay PCI compliant.

Protect your customers' sensitive information with our best-in-the-industry PCI compliance solutions that automatically redact credit card numbers from recordings.



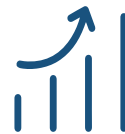
## Get the whole picture.

See your data from a high level down to the smallest of details. Our reporting shows you how your team is performing with clear charts and analysis.



## Access your analytics when you need them.

Our portal runs in real time, so your information is always accessible. With real-time reporting, you'll have your metrics instantly, so you can make on-the-fly decisions to further improve your business and drive revenue.



## Forecast trends in your business.

Get precise answers to the question, "What's going on with my phone calls?" Our analytics help you compare call volume by season, so you can see if you need to ramp up your marketing, hire more agents, and more.



## Industry-leading responsiveness.

Got a question? Have a problem? We'll fix it any time. We're committed to doing everything we can to ensure our clients are satisfied with our products and services—24/7.



## Solutions that work best for your company.

We know that one size does not fit all. Your business is unique, and we respect that, which is why our call scoring process is completely customizable to fit what's most important to you.



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